



## SERVICE INFORMATION

Unitary Products  
5005 York Drive  
Norman, Oklahoma 73069  
1/877-874-7378

**Date:** April 6, 2009

**YS-035-09**

**To:** All York Distributors  
All York Branches  
All Field Service Supervisors

**Subject: Emerson Single Stage Furnace Control Boards – All Single Stage 33' & 40" Models**  
**Control Board Part #** (S1-03109166000/SAP#265901 & S1-03109167000/SAP# 265902)  
**Source 1 Kit Part #** (S1-33109167000) (S1-37326083000) & (S1-43101972100)

This letter is in follow-up to service letter YS-005-09 regarding the above referenced subject. That letter advised of the reprogrammed control boards and allowed you to return any new repair parts for rework. The letter also advised that the new boards would be identified with a round green sticker on the carton label and a bold, capital "R".

We regret to inform you that the carton labels on boards shipped **from** Source 1 do not contain the round green sticker. That was only placed on the cartons that were used to ship the new control boards **to** Source 1. New boards shipped **from** Source 1 do not contain the round green sticker, but do have the bold, capital "R" identifying the reworked boards.

In an effort to close the rework program of the boards at Emerson, we are requesting that you have any controls you want to return for credit are returned to Source 1 before May 1, 2009. As before, contact your Source 1 account representative for a Return Authorization of modules which do not contain the rework identification.

Control boards returned after May 1<sup>st</sup> will not qualify under this program and will be subject to normal return policy.

We apologize in advance for any inconvenience that this situation may have caused you or your dealers.

*Mark Freund*

*Robert Cabrera*

Mark Freund  
Manager, Residential Field Service

Robert Cabrera  
Director, Indoor Products Engineering